



JOB OPPORTUNITY

SYSTEMS SOFTWARE SPECIALIST III (SUPERVISORY) /\$5,709 - \$6,938

Network Applications Section/ Architecture and Planning Branch / Engineering Division

Under the general direction of the Network Architecture and Planning Branch (NAPB) DPM III, the incumbent has supervisory responsibility for 10 high-level technical specialists in the Network Applications Section. The SSS III (SUP) plans, organizes, and manages the activities of the section and is responsible for the DTS mainframe host network software. The incumbent is responsible for maintaining production network services and directing the development of new network service offerings to our customers in the functional areas of Local Area Networks (LANs), Metropolitan Area Networks (MANs) and Wide Area Networks (WANs). The incumbent manages staff resources and administrative processes for the Network Applications Section. Provides leadership, guidance and support for individual staff members and is responsible for establishing customer feedback and input processes to monitor customer satisfaction with respect to the services provided by the Network Applications Section. Interacts with peers, both internal and external to DTS, at the highest technical levels to design, implement and maintain data center services of the highest caliber. Provides technical advice and assistance to DTS and customer management in support of data center services and customer applications. The position is located in Rancho Cordova.

Essential Functions:

Plan, organize and direct the staff who:

- Design, install, configure, maintain and provide customer support for the mainframe access network software product VTAM/NCP, and other mainframe network applications (TPX, NCI / MULTSESS) as well as Advance-Peer-to-Peer-Networking (APPN) implementation.
- Responsible for troubleshooting and resolving the most complex networking problems.

Work Environment Requirements:

- Network Applications Section supports the mainframe network environment on a 24/7 basis. Staff may be scheduled to work outside core hours and/or weekends to avoid conflicts with normal production hours.

Desirable Qualifications:

- General knowledge and experience with LAN / WAN topologies, telecommunications protocols such as SNA and OSI.
- Familiar with mainframe network software products, such as VTAM, Netview, Vital Signs, TPX, NCI / MULTSESS, and Connect Direct.
- Familiar with network problems at the second level related to VTAM, Netview, SNA, APPN, NCP and TCP/IP using network trace tools (VTAM trace and sniffers)
- Knowledge of performance monitoring tools, such as Netview Performance Monitor and NtuneMon
- Knowledge of MVS platforms and system utilities and system JCL's
- Knowledge of basic network hardware devices (such as FEP, 3270 devices, routers, hub, firewall, printers and terminals) and network software components (such as Telnet and FTP) and network applications (such as TPX, NCI and MULTSESS, CICS, DB2, Natural/Adabas, and Printing systems) and APPC / APPN concepts
- Excellent customer service and interpersonal communications skills
- Experience with supervising technical staff
- Knowledge of the principles and practices of public administration

Applications will be accepted only from individuals currently at the **Systems Software Specialist III (Supervisor)** level, or applicants who have transfer or promotional eligibility. Applications will be screened based on desired qualifications, and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions.

Final File Date: UNTIL FILLED Interested applicants must submit a State application to:

DEPARTMENT OF TECHNOLOGY SERVICES
P. O. Box 1810
Rancho Cordova, CA 95741
Attn: Fran Cochran/RPA No. 06-066/Mail Stop 20
(916) 464-3971

It is the objective of the State of California to achieve a drug-free state work place, any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

Telephone Relay Service for the deaf or hearing impaired: TDD Phone (800) 735-2929; Voice Phone (800) 735-2922

THE DEPARTMENT OF TECHNOLOGY SERVICES IS AN EQUAL OPPORTUNITY EMPLOYER.

"Equal employment opportunity to all regardless of sex, race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age or sexual orientation."

